

Friends & Family Feedback - October 23

www.kingstonhealthcentre.nhs.uk
khcadmin@nhs.net 020 8549 4747



Comments from Friends & Family Feedback - October 23

You're always highly efficient!

My experience so far has been excellent. Appointments are promptly given and medical advice is decisive. One feels that this is a practice that cares.

Always helpful and caring GP's. Since joining this practice I'm so pleased 😊 with the level service I'm receiving.

I had a really helpful conversation with your pharmacist who showed great interest and care in my well being. Thank you

Great surgery and Nurse Millie is great with my children and myself

A model GP practice from which many others could learn. Efficient, professional, proactive and patient-centered.

Service provided is above and beyond

Charlotte, on her second day back from maternity leave, was fantastic. Totally professional for an 8 week baby check up while so compassionate and friendly - thank you!

Had a lovely experience with Ms Nadisha Jayatissa, she was most helpful & kind.

Always First Rate ! Polite, smiling faces, nothing too much trouble- hardly ever delays and very helpful.

Always very helpful and polite and if necessary a doctor will get back to you. Always tell my friends how lucky we are to be at our surgery.

Reception staff are always very friendly and helpful. Doctors are very personable.

I always had a great experience with the practice over the last 8 years and I really appreciate the time and care, despite knowing people are extremely busy.

Very fast, very attentive. Lovely staff all round. Fantastic service 10/10!!! Thank you NHS

This is the best practice I've been to. The staff are friendly and I feel like they are actively helping me to be as healthy as I can be.

Every visit to the practice we've had so far is so helpful and the clinical staff are so kind and effective.

I recently registered with Kingston health centre and am so pleased I did. From my very first experience, i feel well looked after. The receptionists are professional, helpful and friendly

This is the best GP surgery I have ever been registered to

Latest appointment with Dr Robinson sweet in the nicest, not patronising sense. Humane, listening, what was really needed. Thank you.

Easy to get an appointment and very often on time. Staff are high quality :)

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Very helpful, organised and friendly General practice

I feel so appreciative of this practice - honestly I lived in another area for over 15 years and the service and care I've received from this practice is beyond words & more than I experienced in those 15 years. Thank you so much to the doctors, nurses and receptionist - I so appreciate you all! Thank you so much

This is a very efficient doctors very through and friendly staff

I am treated with dignity, caring and respect by staff here. The admin /reception staff are super. Everything done promptly and politely.

Nurse that administered my son's vaccination was so lovely and reassuring.

Dr Baron has been really helpful and kind

Impressed by how quickly I was offered an appointment having completed the online form

We are so lucky to be registered at this practice! ...all the doctors, nurses, clinicians and admin staff are extremely kind, efficient and helpful - we are truly blessed!

Every staff member is very dedicated, works hard and do their best to provide services and help to patients.

My consultation was conducted in a friendly and professional manner. My concerns and symptoms were discussed and care taken to explain the causes and possible treatments available. A referral was made to the radiology department and clear arrangements made for feedback of results. I highly recommend the physio team at KHC

KHC offers very good care. All the staff are fully engaged with their patients. The practice offers the best of wide range of services.

I very much appreciate the proactive approach taken by the pharmacist

Very efficient, kind, flexible. can't fault them! I've been going for 7+ year and my husband and daughter joined too.

The health consultant, Stephanie Ng, is good. She provided very clear explanation and useful actions.

Saw Practice nurses for a leg dressing-they were brilliant - very kind, patient and caring
Dr. Sarah Burkitt was very thorough and patient. Mrs. Susan Yarim was very caring and skillful.

Great experience. Felt cared for. Thank you.

So friendly patient & understanding
Quick, efficient and very patient focused
Perfection

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Comments from Friends & Family Feedback - December 23

Your service is ALWAYS excellent!!

Pharmacy staff were excellent, thank you

Very professional service at all stages on time and very polite and understanding

Excellent surgery very through the best around

Really like your new contact us form- you were really responsive when I needed an appointment urgently. I feel confident in the hands of any of your doctors.

Jane was fantastic for baby jabs, as always! So friendly and knowledgeable and makes the whole experience much easier - thank you

Since joining the practice recently. I've been receiving support and kindness from the staff, and appreciate everyone for their hard work and help!

Practice is fantastic. Best I've been to! Friendly, professional reception staff and all the doctors are great!

I am very happy with the service and support I receive at KHC. Outstanding team and health care

Dr Woods is lovely, so kind and coupled with a brilliant reception team it makes coming to the gp a lot less anxiety provoking. Bringing your babies in is never easy but they are so efficient and friendly it makes it so much easier!

The doctor was very knowledgeable and was able to address my concerns appropriately. She also wished me a happy new year, which was quite nice amidst my nervousness!

I was able to get a routine appointment on the same day, very easy online. Doctor I saw had excellent communication skills and was able to listen to my concerns. Would recommend to a friend.

A total excellent experience ending with a charming doctor who fully examined me.

Excellent as always. All the doctors and staff team are great. Thank you.

Amazing doctor. Made me feel very comfortable. Was professional and very thorough in her assessment.

Everyone is always so helpful. This is the best practice 😊

Amazing staff. Puts you at ease

The lovely lady who took my blood test, she was amazing and efficient. So nice to talk to.

Thanks for being able to see me even though I arrived a bit late.

All doctors and other staff are amazing! super responsive reception team superb doctors and nurses